

Fact sheet for HBF Volunteers



How do I sign up as a volunteer?

Registrations will open soon to volunteer, in the meantime email <u>volunteer@hbfrun.com.au</u> or call 6333 0330 for any queries.

Do I need any prior experience to volunteer at HBF Run for a Reason?

Not at all. We send out briefings to all our volunteers and there are Team Leaders at all locations apart from course marshals. We just need a 'can do attitude'.

What kind of roles are available at the event?

We have lots of different roles from Pack Collection on the days before the event, to event day roles at aids stations handing out drinks. There are directional course marshals keeping any eye on the participants and recovery / finish and medal volunteers. We have roles available for everyone regardless of ability.

We have a group – can we all volunteer together?

Yes of course we are happy to put your group together. Email <u>volunteer@hbfrun.com.au</u> and we will assist with your request.

I need to cancel my shift – how do I do this?

You can log in to your portal and cancel your shift. Email <u>volunteer@hbfrun.com.au</u> to let us know that you are unable to do your shift.

Is there a volunteer briefing?

We will have an in-person briefing from 5.00pm to 6.30pm, Thursday 16th May at HBF Stadium, Mt Claremont. You will be able to pick volunteer packs up at the briefing.

What is in my volunteer pack?

Your volunteer pack contains everything you need to have with you when volunteering: volunteer shirt, hat, lanyard and water bottle.

What do I need to wear to my shift?

Please wear some comfortable closed in shoes - like runners/sneakers. We will provide a volunteer shirt that you need to wear on the day so that participants can identify the event volunteers. We suggest you wear an undershirt, leggings or trousers, and bring a jacket as it could be cold first thing.

Will food be provided on my shift?

If you are at Pack Collection there is a café available on site where you can purchase food. (Check the <u>HBF Stadium website</u> for opening hours.) On event day we recommend that you bring your own food as the event is huge. We do have a volunteer BBQ at Gloucester Park post the last finisher for all the volunteers that have been on course all morning. Those at aid stations will have access to water but if you are a course marshal, please bring a water bottle.

Will we have information about the course?

You will be provided with your volunteer briefing. There is also information available at www.hbfrun.com.au/distances

If I can't get to the briefing, how do I get my volunteer pack? I also need to pick up other volunteer's packs.

We will have the packs at Pack Collection which is open:

Thursday 16 May: 3pm - 7pm Friday 17 May: 8am - 7pm Saturday 18 May: 8am - 1pm

You are welcome to grab packs for other volunteers as we aim to get all the packs out before event day as the event is huge and there are lots of different locations for volunteers. The volunteer briefing information will be emailed to those who can't make the briefing.

Parking and getting to the event?

We encourage volunteers to catch public transport as there will be a large number of road closures in place on event day. Parking maps will be provided for those volunteers who have to drive, but, where possible, we recommend carpooling.

For information on public transport, please visit the Transperth website.

Can I volunteer at more than one shift?

Yes, you can volunteer for Pack Collection and also on event day.

Is there any flexibility with shift times?

Please contact us. Requests will be assessed on a case-by-case basis as we need volunteers for the duration of shifts.

If its bad weather will the event be cancelled?

In the event of bad weather, the event will still go ahead. We suggest you bring a rain jacket/warm jacket as it may be cool to start.

What is the minimum age for volunteers?

Volunteers under 18 years old will be accepted with parent or guardian supervision. To register a minor, please contact <u>volunteer@hbfrun.com.au</u>

Can I get my volunteer hours signed off?

Yes of course we can do it in person at Gloucester Park and also at Pack Collection as there will be a staff member present. We will also send out volunteer certificates post event.

My best friend is volunteering can I volunteer with them?

Yes, no problem at all – sign up and select the same role. If you are unable to select it please contact the Volunteer Coordinator and they will help you: volunteer@hbfrun.com.au